

MY CHOICES TREE

HOW INVOLVED IN SERVICE DELIVERY DO I WANT TO BE?

Not at all

Not sure

Some

Totally

Seek information on self-direction.

Where to go? Existing service providers, your state funder of disability programs.

WHO WILL MAKE THE DECISIONS?

Nominee decision maker*

The person*

What is my nominee decision-makers role, socially and legally?

WHAT DECISIONS WILL I/NOMINEE MAKE?

Money

Staffing

Planning

Services

WHO AND HOW WILL FUNDING BE ADMINISTRATED?
(case manager, fiscal manager, direct credit?)

WHO AND HOW WILL STAFFING MATTERS OCCUR?
(select, recruit, payment, training?)

WHO AND HOW WILL PLANNING AND DELIVERY OCCUR?
(case manager, nominee, team effort, person?)

WHAT SKILLS DO I/DECISION-MAKER NEED?

Time Management

Organisation & Management

Decision Making & Evaluation

Advocacy Skills

Implementation Skills

Financial Skills

Technology Skills

Communication & Connection

Circles of Support

Negotiating Agreements

No?

Yes?

Am I competent?

Do I need to develop my skills?

Find a skills package to meet gaps in skills

CHOOSE A SERVICE PROVIDER

(Direct delivery, brokerage, financial agent, coordination, case management service?)

What support do I need?

(making friends, community inclusion, employment, personal care, medication, etc.)

Do they need disability specific expertise to meet needs?

(e.g. challenging behaviours, health care, rehabilitation, physical care, community linking, employment, housing, etc.)

How will they undertake personal planning and personalised delivery?

(ask to see an example)

What values are important to me/decision-maker about service delivery?

What are the values of the service provider? How flexible are they? How do they deal with changes? (long and short term)

What do they charge for services?

(coordination, case management, direct delivery, commission on equipment purchases, administration, etc.)

How do I describe a quality service?

How does the service provider describe a quality experience? What do current service users say about the service?

RESOURCES AND DEFINITIONS

WHERE TO GO FOR INFORMATION ON SELF-DIRECTION?

- Department of Communities & Child Safety: www.communities.qld.gov.au/disability/key-projects/your-life-your-choice
- National Disability Insurance Scheme: www.ndis.gov.au

INFORMATION ON LEGAL ROLE AND RESPONSIBILITIES (QLD)

- Discover guide: www.endeavour.com.au/Our-Endeavour-Foundation/News/Discover-guide
- Department of Communities & Child Safety: www.communities.qld.gov.au/disability/key-projects/your-life-your-choice
- National Disability Insurance Scheme: www.ndis.gov.au
- Adult Guardian: www.justice.qld.gov.au/justice-services/guardianship/adult-guardian
- Guardianship for adults: www.qcat.qld.gov.au/matter-types/guardianship-for-adults-matters
- Guardianship and Administration toolkit: www.qpilch.org.au/resources/factsheets/GAA_-_Guardianship_and_Administration_toolkit.htm

DEFINITIONS

- Case Manager: paid person who coordinates a range of services and activities
- Fiscal Manager: paid person responsible for financial coordination
- Nominee Decision maker: a person who is nominated to make decisions on behalf of another person
- Person: the individual in receipt of funding and/or services
- Direct Credit: money given directly to decision maker to administer

WHERE CAN I FIND A SKILLS PACKAGE AND PLANNING TOOLS?

- National Disability Services: www.nds.org.au
- Department of Communities & Child Safety: www.communities.qld.gov.au/disability
- National Disability Insurance Scheme: www.ndis.gov.au
- ADACAS Advocacy: <http://support-my-decision.org.au/>

WHERE TO GO FOR HELP?

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- National Disability Insurance Scheme: www.ndis.gov.au

As this is a new tool being trialled your feedback is gratefully appreciated. Please email m.crozier@griffith.edu.au with your recommendations and suggestions.

Download the My Choices Tree at: www.endowmentchallengefund.com.au/media